# DIANE M. BERGERON, PH.D.

# Center for Creative Leadership

# SENIOR RESEARCH SCIENTIST

Email: bergerond@ccl.org

### PROFESSIONAL EXPERIENCE

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Leadership Analytics and Strategic Research

Senior Research Scientist

Case Western Reserve University. Cleveland, OH

Research Affiliate

Case Western Reserve University. Cleveland, OH

Weatherhead School of Management, Dept of Organizational Behavior

**Associate Professor** 

[leave of absence, two-year sailing adventure – U.S. & Caribbean]

Case Western Reserve University. Cleveland, OH

Weatherhead School of Management, Dept of Organizational Behavior

**Assistant Professor** 

**Hewitt Associates**, New York, N. Y.

Insights & Innovation Research Group

Research Associate

Pfizer Inc., New York, N.Y.

Pfizer Pharmaceutical Group, Organizational Effectiveness Consulting Group

Pfizer Pharmaceutical Group, Global Learning & Development Group

Corporate Employee Resources, Employment Group

Brecker & Merryman, Inc. (The Empower Group), New York, N.Y.

Human resources management firm consulting to Fortune 500 clients

SSM Foundation of the Dominican Republic, Santiago, Dom. Republic

Project Manager (volunteer position for 2 years)

2022-present

August 2019 - 2022

2013/2015-2019

2013-2015

2006 - 2013

### **EDUCATION**

**Columbia University –** Ph.D. in Social-Organizational Psychology Department of Organization & Leadership

# **University of Wisconsin - Madison**

Grief and bereavement certificate course

**St. Bonaventure University** – B.A. in Psychology Graduated in three years, *magna cum laude* 

University of Pittsburgh, Pittsburgh, PA Semester at Sea Program

### RESEARCH

#### RESEARCH INTERESTS

Women and leadership; organizational citizenship behavior; performance, productivity and career outcomes; gender differences, workplace listening; psychological safety; employee voice; grief and bereavement in the workplace

### **PUBLICATIONS**

<sup>†</sup> denotes student authors

**Bergeron, D. M.** & Rochford, K. (2022). Good soldiers versus organizational wives: Does anyone (besides us) care that OCB scales are gendered and mostly measure men's – but not women's OCB? *Group & Organization Management.* 

Kelemen, T. K., Turnley, W. H., **Bergeron, D. M.**, Rochford, K. & Hinz, J. (2022). Citizenship ambivalence: Its nature, causes and consequences. *Human Resource Management Review*.

Thompson<sup>†</sup>, P. S., **Bergeron, D. M.** & Bolino, M. C. (2020). The norm of reciprocity – Men need it, women don't: Sex differences in organizational citizenship behavior. *Journal of Applied Psychology.* 

**Bergeron, D. M.** & Thompson, P. S. † (2020). Speaking up at work: The role of perceived organizational support in explaining the relationship between organizational politics and voice behavior. *Journal of Applied Behavioral Science*.

**Bergeron, D. M.**, van Esch<sup>†</sup>, C. & Thompson<sup>†</sup>, P. (2018). Citizenship behavior and objective career outcomes: A review and agenda for future work. In P. M. Podsakoff, S. B. MacKenzie & N. P. Podsakoff (Eds.), *Oxford handbook of organizational citizenship behavior*, pp. 149-168. New York: Oxford University Press.

**Bergeron, D. M.**, Schroeder<sup>†</sup>, T. S., & Martinez<sup>†</sup>, H. M. (2014). Proactive personality at work: Seeing more to do and doing more? *Journal of Business & Psychology*, 29: 71–86.

**Bergeron, D. M.**, Ostroff, C., Schroeder<sup>†</sup>, T. D. & Block, C. J. (2014). The dual effects of organizational citizenship behavior: Relationships to research productivity and career outcomes in academe. *Human Performance*, 27: 99-128.

**Bergeron, D. M.**, Shipp, A. J., Rosen, B., & Furst, S. (2013). Organizational citizenship behavior and career outcomes: The cost of being a "good citizen." *Journal of Management*, 39: 958-984.

• Finalist for 2014 AOM Outstanding Publication in Organizational Behavior Award (chosen from among 600 papers in the top 10 journals)

**Bergeron, D. M.** (2007). The paradox of organizational citizenship behavior: Good citizens at what cost? *Academy of Management Review*, 32(4): 1078-1095.

**Bergeron, D. M.** & Liang, X. F. (2007). Thriving in the academy: A model of faculty career success. In George T. Solomon (Ed.), *Best Paper Proceedings of the Sixty-seventh Annual Meeting of the Academy of Management (CD)*. ISSN 1543-8643.

**Bergeron, D. M.**, Block, C. J. & Echtenkamp, B. A. (2006). Disabling the able: Stereotype threat and women's work performance. *Human Performance*, 19(2): 133-158.

**Bergeron, D. M.** (2005). Organizational citizenship behavior: A negative relationship to career outcomes? In K. Mark Weaver (Ed.), **Best Paper Proceedings of the Sixty-fifth Annual Meeting of the Academy of Management (CD)**, ISSN 1543-8643.

### RESEARCH HONORS AND AWARDS

Weatherhead Emerging Impact Award (recognition of 2013 best untenured faculty member publication)	2016
Finalist for Outstanding Publication in Organizational Behavior Award for Bergeron, Shipp, Rosen & Furst (2013) in <i>Journal of Management</i> (this award is decided by 12 highly regarded researchers in OB who reviewed 600 publications from 2013 from the top 10 journals in the field)	2014
Lewis-Progressive Fellowship (untenured faculty research award, \$10,000) (Weatherhead School of Management)	2011
Case Western Reserve University's Mather Spotlight Prize for Women's Scholarship (research excellence award given annually to eight university women)	2011
Finalist, Academy of Management Newman Award (Academy-wide dissertation award)	2005
Winner, "Best Paper Based on a Dissertation" Award from Academy of Management's Gender & Diversity in Organizations Division	2005

# **GRANTS**

Weatherhead Intramural Funding Grant (\$4,500)  Project: Testosterone and empathy: Explaining sex differences in citizenship (Dec. 1, 2017 – Dec. 31, 2018)	2017-2018 behavior
Weatherhead Intramural Funding Grant (\$2,500) <u>Project</u> : The productivity puzzle (Dec. 1, 2016 – Dec. 31, 2017)	2016-2017
Library Opportunity Fund Grant (\$8K for Qualtrics software for 2 years)	2010
ACES Advance Opportunity Fund (\$6,500K) <u>Project</u> : Faculty Research Productivity, Women and Social Networks	2010
ACES Advance Opportunity Fund (\$19K)  Project: Sex differences in research productivity: Job performance as a piece	2007 e of the puzzle
ACES Department Initiative Grant (\$10K, with D. Bilimoria & S. Piderit)	2006
Spencer Research Training Grant (dissertation grant) 2003	
Delta Alpha Phi Scholarship	2002

### **CONFERENCE PRESENTATIONS**

Columbia University Teachers College General Academic Scholarship

### **SCHOLARLY SUBMISSIONS**

Rochford, K., Bergeron, D. M., Cooper, M. & Romney, A. (2022, August). Feeling heard: How managerial responses to voice can increase perceptions of listening. Academy of Management Conference (Seattle, WA).

Rochford, K., Bergeron, D. M., & Clerkin, C. (2019, August). From knowing to doing in workplace relationships: Introducing workplace relational self-efficacy. Academy of Management Conference (Boston, MA).

Bergeron, D. M., Hinz, J., Cooper, M., Rochford, K. & Kim, H.Y. (2018, August). Causal asymmetry: Motives for (not) engaging in organizational citizenship behavior. In J. Harvey and D. M. Bergeron (Chairpersons), Perspective on performance: New vantages on

1996 - 1999

organizational citizenship behavior and outcomes. Academy of Management Conference, Chicago, IL.

Bergeron, D. M., Rochford, K., Hinz, J., Cooper, M. & Kim, H.Y. (2018, August). OCB – let's talk about it! Discovering new directions through qualitative research. In A. Zabinski & K. Byron (Chairpersons), Helping at work: New directions, theories and practical implications. Academy of Management Conference, Chicago, IL.

Bergeron, D. M., Cooper, M. & Rochford, K. (2018, April). The other good soldiers: The underrepresentation of women's citizenship behavior. In D. Bergeron and M. Cooper's symposium, Leaning in (or out): Correcting misperceptions of women in management. Society of Industrial and Organizational Psychology (SIOP) Conference, Chicago, IL.

Bergeron, D. M. & Kim, H. Y. (August, 2017). Organizational citizenship behavior: Longerterm relationships to role breadth and hours worked. In R. Livne-Tarandach (Chairperson), The good, bad and ugly: The unintended consequences of prosocial behavior. Academy of Management Conference, Atlanta, GA.

Bergeron, D. M. & Thompson, P. (August, 2017). The norm of reciprocity – men need it, women don't: Gender differences in citizenship behavior. Academy of Management Conference, Atlanta, GA.

Schroeder, T. D. & Bergeron, D. M. (2016, Oct.). Explaining organizational citizenship behavior: A critical review of the social exchange perspective. Southern Management Association, Charlotte, NC.

Thompson, P., Bergeron, D. M. & Kim, H. Y. (2016, October). Employee job performance: The combined effects of perceived justice, politics, and support on job performance. Southern Management Association.

Kim, H.Y. & Bergeron, D. M. (2016, August). Envy, social undermining and envy in the workplace. In A. L. Hetrick's (Chairperson), Not just a dependent variable: New developments in the study of citizenship behavior. Academy of Management Conference, Anaheim, CA.

Farzadnia, S., Felps, W., Kroezen, J. & Bergeron, D. M. (2016, August). When and why is there a gender gap in research performance? Academy of Management Conference, Anaheim, CA.

Amdurer, E. A. & Bergeron, D. M. (2016, August). Positive transformation in the face of adversity: Development of a workplace posttraumatic growth measure. Academy of Management Conference, Anaheim, CA.

Schroeder, T. D. & Bergeron, D. M. Lending an ear: Impacts of listening on employees in the workplace. Presented at the 2013 Positive Organizational Scholarship Conference, Ann Arbor, MI.

Bergeron, D. M. (2012, October). Organizational citizenship behavior and women's career outcomes: A differential risk perspective. Southern Academy of Management Conference, Ft. Lauderdale, Florida.

Bergeron, D. M., Schroeder, T. D., Martinez, H. M., Amdurer, E. E. & Van Esch, C. (2012, August). The stability of organizational citizenship behavior over time: Women as good citizens. Academy of Management Conference, Boston, MA.

Bergeron, D. M., Harvey, J., Bolino, M. C. & Klotz, A. (2012, August). The moderating effect of reward system on the relationship between citizenship behavior and outcomes. In D. M. Bergeron and J. Harvey (Chairpersons), Beyond performance evaluations . . . Organizational citizenship behavior and outcomes. Academy of Management Conference, Boston, MA.

Martinez, H. M. & Bergeron, D. M. (2011, November). Herzberg's hygiene factors: Job dissatisfaction as a motive for organizational citizenship behavior. Southern Academy of Management Conference, Savannah, GA.

Bergeron, D. M. & Schroeder, T. D. (2011, August). Proactive personality as a blessing or curse? Relationships to work activities and career outcomes. In C. F. Lam (Chairperson), Costs of proactivity in organizations. Academy of Management Conference, San Antonio, TX.

Bergeron, D. M. & Shipp, A. J. (2010, August). Relationships between citizenship behavior and career outcomes within an outcome-based reward system. Academy of Management Conference, Toronto, Canada.

Amdurer, E. A. & Bergeron, D. M. (2010, August). How helping may play a role in reducing job insecurity. In D. T. Wagner & L. Van Dyne (Chairpersons), What's in it for me? Individual, social, and performance outcomes of helping. Academy of Management Conference, Toronto, Canada.

Bergeron, D. M. (2010, August). The role of time in resource models: Relationships between job characteristics and performance. Academy of Management Conference, Toronto, Canada.

Bergeron, D. M. & Sharma, G. (2010, April). Reconsidering role breadth: Conceptualization, measurement and relationship to outcomes. In D. M. Bergeron & G. Sharma (Chairpersons), Re-thinking role breadth: Relationships to antecedents and outcomes. Symposium at the Society for Industrial and Organizational Psychology (SIOP) Conference, Atlanta, GA.

Bergeron, D. M., Shipp, A. J., Rosen, B. & Furst, S. A. (2010, April). Career outcomes and organizational citizenship behavior: The cost of being a good citizen. In D. T. Wagner & L. Van Dyne (Chairpersons), The dangers of helping: When OCB can hurt employees. Symposium at the Society for Industrial and Organizational Psychology (SIOP) Conference, Atlanta, GA.

Bergeron, D. M. (2008, August). OCB over time: Why some employees may be better citizens than others. Academy of Management Conference, Anaheim, CA.

Bergeron, D. M. (2008, August). Good citizens in the workplace: Today, tomorrow and forever? Theory on predictors of OCB over time. Academy of Management Conference, Anaheim, CA.

Bergeron, D. M. (2007, August). Faculty job performance: Development of a measure. Academy of Management Conference, Philadelphia, PA.

Bergeron, D. M. (2005, August). Organizational citizenship behavior: A negative relationship to career outcomes? Academy of Management Conference, Honolulu, HI. Winner of the Academy of Management's "Best Paper Based on a Dissertation" award (Organizational Behavior Division).

Bergeron, D. M. (2005, August). Sex differences in research productivity: Job performance as a piece of the puzzle. Academy of Management Conference, Honolulu, HI. Winner of Academy of Management's "Best Paper Based on a Dissertation" award (Gender & Diversity in Organizations Division').

Bergeron, D. M. (2005, May). Organizational citizenship behavior: Good citizens at what cost? Eastern Academy of Management Conference, Springfield, MA.

Echtenkamp, B. A., Bergeron, D. M. & Block, C. J. (2003, May). Stereotype threat in the workplace: Goal orientation as a remedy. American Psychological Society, Atlanta, GA.

Bergeron, D. M., Echtenkamp, B. A. & Block, C. J. (2001, April). Disabling the able: Stereotype threat and women's workplace performance. Society of Industrial and Organizational Psychology (SIOP) Conference, San Diego, CA.

Bergeron, D. M. (2001, March). Valuing the employment brand: Attracting talent that fits. In O. Aliaga (Ed.), *Academy of Human Resource Development Conference Proceedings: vol 1.* Organization values (pp. 245-252). Baton Rouge, LA.

Bergeron, D. M. (2001). Developing the employment brand: Targeting MBA Campus Hires. In O. Aliaga (Ed.), *Academy of Human Resource Development Conference Proceedings: vol 2.* (pp. 1088-1091). Baton Rouge, LA.

### CONFERENCE SESSION DISCUSSANT, PANELIST OR CHAIR

Bergeron, D. M. (August, 2018). Discussant in A. Gabriel & J. Koopman (Chairpersons), When employees break bad: Examining the dark side of citizenship behaviors at work. Academy of Management Conference, Chicago, IL.

Bergeron, D. M. (August, 2017). Discussant in J. Nahrgang & D. Newton (Chairpersons), Is being a good Samaritan always good? Unpacking the pitfalls of prosocial behavior. Academy of Management Conference, Atlanta, GA.

Bergeron, D. M. & Harvey, J. (2012). (Chairpersons). Beyond performance evaluations . . . Organizational citizenship behavior and outcomes. Academy of Management Conference, Boston, MA.

Bergeron, D. M. & Sharma, G. (2010, April). Re-thinking role breadth: Relationships to antecedents and outcomes. Symposium co-chairperson at the Society for Industrial and Organizational Psychology (SIOP) Conference, Atlanta, GA.

Bergeron, D. M. (2009, August). Symposium Chair. Academy of Management Conference, Chicago, IL.

Bergeron, D. M (2006, August). Symposium discussant. Academy of Management Conference, Atlanta, GA.

### CONFERENCE PROFESSIONAL DEVELOPMENT WORKSHOPS

Harvey, J., Bergeron, D. M. & Sumanth, J. J. (Co-chairs). (2019, August). The road to nowhere: Knowing when to call it quits with papers, projects and people. Professional development workshop. Academy of Management Conference, Boston, MA.

Parke, M., Lanaj, K. & Bergeron, D. M. (Co-chairs). (2019, August). Mentoring graduate students: Tips, best practices, and life-changing stories from the experts. Professional development workshop. Academy of Management Conference, Boston, MA.

Bergeron, D. M., Lanaj, K. & Parke, M. (Co-chairs). (2018, August). Mentoring graduate students: Tips, best practices, and life-changing stories from the experts. Professional development workshop. Academy of Management Conference, Chicago, IL.

Bergeron, D. M., Farh, C. & Nurmohamed, S. (Co-chairs). (2017, August). Mentoring graduate students: Tips, best practices, and life-changing stories from the experts. Professional development workshop presented at the Academy of Management Conference, Atlanta, GA.

van Esch, C. & Perlmutter, A. (Co-Chairs). (2016, August). Facilitators: R. L. Badaway, D. M. Bergeron, D. Bilimoria, S. Sullivan. When will they realize the truth? Identifying and overcoming imposter phenomenon in academia. Academy of Management Conference, Anaheim, CA.

Bergeron, D. M. & Shipp, A. J. (Co-Chairs). (2011, August). Presenters: E. Burris, E. Dane, A. Fragale, M. Mitchell, L. Nishii, S. Reynolds, B. Scott, T. Sitzmann, S. Tangirala. The productivity process: Research tips and strategies from prolific junior faculty – Part II. Professional development workshop presented at the Academy of Management Conference, San Antonio, TX.

Bergeron, D. M. & Shipp, A. J. (Co-Chairs). (2010, August). Presenters: A. Grant, A. Colbert, F. Gino, H. Liao, S. Sonenshein, S. D. DeRue, E. Burris, D. Mayer & M. Wang. The productivity process: Research tips and strategies from prolific junior faculty. Professional development workshop presented at the Academy of Management Conference, Montreal, Canada.

### **OTHER PUBLICATIONS**

Bergeron, D. (2022). Embrace a <u>'systems perspective'</u> to move the needle on women's leadership. *Talent Management*. June 30.

Bergeron, D. (2021). The trap of the organizational wife. Covey Club. June. Link.

# **TEACHING INTERESTS**

Organizational behavior; Research methods; Negotiation; Leadership; Gender & diversity

GRADUATE TEACHING Case Western Reserve University, Weatherhead School of Management	
Managing People and Organizations	Spring 2019
MBAP 404 (2 sections: part-time MBA, HCM) Managing People and Organizations	Spring 2018
MBAP 404 (MPO, part-time MBA) Managing People and Organizations	Spring 2017
MBAP 404 (MPO, 2 sections: part-time MBA, HCM) Managing People and Organizations (part-time MBA)	Spring 2016
MBAP 404 (MPO) Team Development (MSOR 485A) Individual Development (MSOR 485B) Managing People and Organizations (MBA)	Spring 2016 Fall 2015 Spring 2013
MBAC 510 (MPO)/MBAP 404 (MPO) Managing People and Organizations (MBA) MBAC 510	Spring 2012
Managing People and Organizations (MBA),	Spring 2011
MBAC 510 (MPO, 2 sections)/MBAP 404 Managing People and Organizations (MBA)	Fall 2009
MBAC 510 (MPO, 2 sections) Human Value in Organizations (MBA)	Fall 2009
MGMT 413 Human Value in Organizations (MBA)	Spring 2009
MGMT 413 (3 sections) Human Value in Organizations (MBA), MGMT 413 (2 sections)	Spring 2007
New York University, Stern School of Business	2003
Adjunct faculty Course: Conflict & Negotiation (MBA)	
Columbia University	2224 2222
Adjunct faculty Research workgroup	2001-2002
Organizational Psychology	2001-2002
DOCTORAL TEACHING Case Western Reserve University, Weatherhead School of Management Organizational Behavior Department Seminar	Spring 2019
ORBH 510 Organizational Behavior Department Seminar ORBH 510	Fall 2018
ORBH 510 Organizational Behavior Module ORBH 511	Fall 2018

Organizational Behavior Department Seminar ORBH 510	Spring 2018
Organizational Behavior Department Seminar	Fall 2017
ORBH 510 Research Methods	Fall 2017
ORBH 560 Organizational Behavior Department Seminar	Spring 2017
ORBH 510 Organizational Behavior Department Seminar	Fall 2016
ORBH 510 Organizational Behavior Module	Fall 2016
ORBH 511 Organizational Behavior Department Seminar	Spring 2016
ORBH 510 Organizational Behavior Department Seminar	Fall 2015
ORBH 510 Organizational Behavior Department Seminar	Spring 2012
ORBH 510 Organizational Behavior Department Seminar	Fall 2012
ORBH 510 Organizational Behavior Module	Fall 2012
ORBH 511 Organizational Behavior Module	Fall 2010
ORBH 511 Organizational Behavior Module ORBH 511	Fall 2008
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# **DOCTORAL STUDENT ADVISING**

# Case Western Reserve University, Weatherhead School of Management

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Chair, Dissertation Committee (H. K. Kim)	2016-2019
Chair, Qualifying Paper Committee (J. Hinz)	2016- 2018
Chair, Qualifying Paper Committee (M. Cooper)	2017-2018
Member, Qualifying Paper Committee (S. Jané)	2017-2018
Chair, Qualifying Paper Committee (G. Craze)	2016-2018
Advisor, Integrated Scholarship Paper (M. Cooper)	2016-2017
Chair, Dissertation Committee (P. Thompson)	2015-2019
Chair, Qualifying Paper Committee (H. K. Kim)	2015-2016
Advisor, Integrated Scholarship Paper (M. McBride-Walker)	2015-2016
Member, Qualifying Paper Committee (M. Varley)	2015-2017
Advisor, Integrated Scholarship Paper (P. Thompson)	2012-2013
2 <sup>nd</sup> Reader, Integrated Scholarship Paper (A. Oetama-Paul)	2012-2013
Advisor, Integrated Scholarship Paper (C. Van Esch)	2011-2012
Chair, Qualifying Paper Committee (H. Martinez)	2011-2013
Chair, Dissertation Committee (E. Amdurer)	2010-2013
Chair, Qualifying Paper Committee (T. Schroeder)	2010-2013
Advisor, Integrated Scholarship Paper (H. Martinez)	2010-2011
Advisor, Integrated Scholarship Paper (T. Schroeder)	2009-2010
Chair, Qualifying Paper Committee (A. Beveridge)	2009
Chair, Qualifying Paper Committee (E. Amdurer)	2009-2010
Member, Qualifying Paper Committee (C. Stevens)	2006

# TEACHING HONORS AND AWARDS

Nominee, John S. Diekhoff Graduate Student Teaching Award (university-wide award)	2016
Winner, John S. Diekhoff Graduate Student Teaching Award (university-wide award)	2013
Nominee, John S. Diekhoff Graduate Student Teaching Award (university-wide award)	2013
Nominee, John S. Diekhoff Distinguished Graduate Student Mentoring Award (university-wide award)	2013
Recipient, Weatherhead Doctoral Teaching and Mentoring Award	2012
Nominee, Weatherhead Teaching Excellence Award (MBA)	2009
Nominee, John S. Diekhoff Graduate Student Teaching Award (university-wide award)	2009
Nominee, Weatherhead Doctoral Teaching and Mentoring Award	2009

# PROFESSIONAL SERVICE

# **Editorial board memberships**

Journal of Management, Editorial board member Journal of Organizational Behavior, Editorial board member Journal of Applied Behavioral Science 2012-present	2020-present 2018-present 2012-present
Making Connections Committee, OB Division, AOM	2016-2022

# Reviewer

Academy of Management Journal
Academy of Management Review
Journal of Management
Journal of Applied Psychology
Academy of Management Learning & Education
Journal of Applied Behavioral Science
Journal of Business Ethics
Journal of Vocational Behavior

Organizational Behavior and Human Decision Processes

Organizational Psychology Review

# INSTITUTIONAL SERVICE

#### SCHOOL LEVEL

Weatherhead School of Management Appointments Committee. Fall 2016-Spring 2017.

Weatherhead School of Management Graduate Curriculum Committee. Member, 2012; Fall 2015 – present.

Weatherhead School of Management Faculty Council. Member, 2009-2013. Member and Secretary, Fall 2012-Spring 2013.

Weatherhead School of Management Selection Committee for Assistant Dean for Marketing & Admissions. Member, Spring 2013.

Weatherhead School of Management. Advisor to Net Impact (MBA group), 2007-2012.

#### DEPARTMENT LEVEL

Community session "Half-baked Idea and Under-construction projects." Organizer, 2017, 2018.

Community session "Please Hire Me! Getting Your First Academic Job." Organizer and presenter, 2012, 2016.

Community session "Teaching: Designing a Course, Engaging Students and other Pedagogic Tips" (in conjunction with UCITE), Organizer and presenter, Spring 2012.

Community session "Thriving (not just Surviving) as a Doctoral Student," Organizer and facilitator, Spring 2012.

Community session "Research Processes: How We Do What We Do," Presenter, 2011.

Doctoral Admissions Committee, Member, 2007, 2009, 2016.

Community session "Professional Development in Academe," Presenter, 2008.

PhD Writing Workshop, Organizer, 2008.

### PROFESSIONAL AFFILIATIONS

Academy of Management Society of Industrial and Organizational Psychology American Psychological Association

#### MEDIA AND OUTREACH

Keynote speaker at Bereaved Parents of the USA Annual Gathering Conference. Sailing Uncharted Waters: Navigating Loss and What Comes After. St. Louis, MO. July 22, 2022.

Guest on *Sound of Ideas* (NPR radio station, WCPN). Topic: Gender equity (with Dr. Jennifer Savitski, President of the Women's Network, and Steve Millard, President & CEO, Greater Akron Chamber of Commerce). Cleveland, OH. July 31, 2019.

Television interview, Channel 19 News. "Is two weeks notice necessary?" Segment aired on May 6, 2019. Article by Damon Maloney also posted on Channel 19 news website. Cleveland, OH.

*The Plain Dealer* (newspaper). "Why are these Ohio label makers the happiest workers in America?" by Olivera Perkins. July 29, 2018.

Keynote speaker for third annual Cleveland Women in Science and Medicine Discussion Series: Carefully constructed femininity: Women, leadership and untangling the double bind. Panelists included: Tom Mihaljevic, MD (CEO, Cleveland Clinic); Ka-Pi Hoh, PhD (Lubrizol Corp); Denise Su, PhD (Curator, Museum of Natural History), Cyrus Taylor, PhD (Dean, CWRU), Terri Wimms, MSN (Executive Director, Hospice Operations). Cleveland, OH. February 20, 2018.

Guest on *Sound of Ideas* (NPR radio station, WCPN). Topic: Sleep and the workplace (with Dr. June Pilcher, Clemson U. and Dr. David Foley, CSU, Nursing). Cleveland, OH. December 12, 2016.

Guest on *Sound of Ideas* (NPR radio station, WCPN). Topic: Equal pay for equal work (with OH State Rep. Stephanie Howse, employment attorney J. Bristol, Vox editor Sarah Kliff). Cleveland, OH. August 29, 2016.

*The Plain Dealer* (newspaper). "53 Years after Equal Pay Act, Why Women Still Earn Less than Men and How to Bridge the Wage Gap: City Club panel" by Janet Cho. Cleveland, OH. May 23, 2016.

Panelist at the City Club of Cleveland (also broadcast on WCPN). "Leaning In and Getting Paid? Gender Equity in the Workplace" (with OH State Rep. Kathleen Clyde and Ernst & Young partner Priyanka Chaudhry). May 20, 2016.

FoxNews.com, live web interview with Lauren Simonetti "How to build employee loyalty." January 28, 2013.

Entrepreneur.com, interviewed for "Methods for building employee loyalty" by Nadia Goodman. December 2012.

### WORKSHOPS/NON-ACADEMIC PRESENTATIONS

Bereaved Parents of the USA 2022 Annual Gathering Conference. Workshop: A Demands-Resources Model of Bereavement. St. Louis, MO. July 22.

Client presentation. 2022. The Small Stuff Matters: Unlocking the Power of Gender Diversity. April.

# COMMUNITY INVOLVEMENT

Member, Board of Trustees, Womankind, Garfield Heights, OH	2009 - 2012
(nonprofit maternal & prenatal care center)	
Partner, Cleveland Social Venture Partners, Cleveland, OH	2008 - 2012