LEADING FROM THE MIDDLE IS TOUGH.

The boss has priorities, and direct reports have questions. Your business landscape is constantly disrupted. Peers ask for help and toss in extra projects. It’s complicated to lead in a diverse and changing world — we know. The reality is that middle managers are often the glue that holds organizations together. So how do they juggle the churn, handle competing priorities, and use their power and influence to get work done?

That’s where we come in. The longest-running program of its kind, our Leadership Development Program (LDP)® is designed specifically for leaders of managers. In other words, those navigating the in-between. Through experiential practice in a dynamic, peer-based learning environment, each participant becomes a stronger individual leader, team leader, and key player in the organization. They gain the courage, resilience, and agility to navigate the disruption, uncertainty, and complexity of today’s leadership challenges. And they learn how to manage the pressure that organizational systems and power dynamics place on them and their teams. This isn’t just leadership training — it’s a transformation that gives participants new mindsets and skillsets to handle challenges that come with work and life.
The Transformation Starts Here

**ENHANCING PERSONAL GROWTH**
Overcome doubts, manage conflicts, work effectively with others, maximize impact, and have the courage to do what’s right.

**BALANCING PEOPLE & TASK DEMANDS**
Tackle new responsibilities, build accountability, balance priorities, and develop, motivate, and retain staff.

**WORKING WITHIN A LARGER SYSTEM**
Influence across functions, create and maintain a positive work culture, and deliver results in a disruptive environment.

**WHAT PARTICIPANTS LEARN**
- How to enhance impact by building self-awareness and agility
- Methods for accelerating team performance
- Techniques for giving and receiving effective feedback
- Tools for developing resilience and leveraging their many roles and intersecting identities
- Skills for building trust and leading with authenticity in a diverse and changing world
- Ways to elevate equity, activate diversity, and lead inclusively

Participants gain a clear perspective on who they are as leaders, discover how to find balance to thrive in personal and professional environments, and forge a clear path forward with ongoing support for whatever the future may hold.

**CHALLENGES ADDRESSED**
We understand the challenges faced by those leading in the middle, and LDP tackles them head-on:
- Helping teams build resilience and avoid burning out
- Managing change in a complex, ever-shifting environment
- Maintaining a positive culture during challenging times
- Leading teams in today’s in-person, remote, and hybrid environments
- Developing others through feedback, mentoring, challenging assignments, and coaching
- Collaborating across the organization — and across the globe

We don’t just make promises, we measure impact. Both LDP alumni and their colleagues report measurable improvements across each of these areas post-program.

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WHAT PARTICIPANTS SAY ABOUT OUR LEADERSHIP DEVELOPMENT PROGRAM (LDP)®

99%
would recommend this program to a colleague

98%
say they are better prepared for future responsibilities

100%
report they are confident that they can achieve the goals they set during LDP

“The Leadership Development Program highly exceeded my expectations. I know that the impact will reverberate not only in my workplace, but also in my family and the community. I am leaving today with not only a greater understanding of myself as a leader of my organization, but also with an understanding of how to partner better, how to contribute more and how to live life more fully, more wholly, and with fewer regrets.”

— Leadership Development Program (LDP)® Participant, Government Sector
PREPARING FOR THE PROGRAM: BEGIN THE JOURNEY (10 WEEKS AHEAD)

Prior to the live program, participants prepare for the experience by completing the required online pre-work. This includes inviting their 360-degree feedback raters, taking their self-assessments, completing their micro-learning lessons, and attending a live online welcome session. This preparation ensures maximum benefit from the program and supports personal and professional growth.

ENGAGING IN THE EXPERIENCE: PROGRAM AGENDA (5-DAY INTENSIVE)

<table>
<thead>
<tr>
<th>DAY 1</th>
<th>DAY 2</th>
<th>DAY 3</th>
<th>DAY 4</th>
<th>DAY 5</th>
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<tbody>
<tr>
<td><strong>Who am I as a leader?</strong></td>
<td><strong>How do we team up?</strong></td>
<td><strong>Why is this happening?</strong></td>
<td><strong>How do I reframe my story?</strong></td>
<td><strong>What’s my next chapter?</strong></td>
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<td>Understanding Yourself in a Diverse &amp; Changing World</td>
<td>Accelerating Team Achievement &amp; Belonging</td>
<td>Increasing Capacity in Organizational Systems</td>
<td>Finding Opportunity in Challenges</td>
<td>Setting a New Direction</td>
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<td>• Leading With Our Whole Selves</td>
<td>• Psychological Safety &amp; Trust</td>
<td>• Leadership Within a Complex System</td>
<td>• Peer Feedback</td>
<td>• Key Leadership Challenge</td>
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<tr>
<td>• The Outcomes of Leadership</td>
<td>• Team Dynamics &amp; Preferences</td>
<td>• Seeing &amp; Influencing Organizational Systems</td>
<td>• Goal-Setting</td>
<td>• Your Story: From Here to There</td>
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<td>• Personality &amp; Paradox</td>
<td>• Leveraging Strengths &amp; Leaning on Others</td>
<td>• Increasing Equity</td>
<td>• Personalized Executive Coaching</td>
<td>• Living Your Purpose</td>
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<td>• Leading Managers 360</td>
<td>• Building Trust Through Feedback</td>
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<td>• Resilience Challenge</td>
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<td>• Resilience &amp; Gratitude</td>
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<td>Program ends at 12:00 pm local time.</td>
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APPLYING THE LEARNING: LIVE YOUR STORY (12 WEEKS AFTER)

Following the intensive program experience, learning support continues. Participants receive 2 personalized follow-up coaching sessions to reinforce lasting behavior change; have opportunities to reconnect with program peers; and get access to toolkits, job aids, and other resources to help them understand their 360 feedback data, plan their next steps, and sustain their learning.

How to get in touch

Leaders need support to succeed. We’re here to provide it.

Give us a call at +1 336 545 2810 or learn more at ccl.org/LDP